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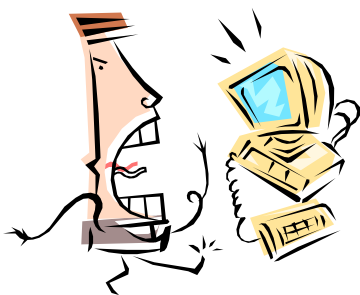
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Venez voir la version HTML du CHIP sur la page d'accueil Internet du Club à:

<http://www.cimbcc.qc.ca>

Page web du SIG Mac home page

<http://home.ican.net/~dondruce/>

Come and see the HTML version of the CHIP on the Club's Internet Home page.



## Carnet d'adresses Internet

*Par Lise Renaud*

Voilà le site web français pour le programme ICQ.  
<http://www.netitnow.com/icq>



*From--The Cobb Group's Inside Microsoft  
Windows 95 newsletter*

### Clearing the Documents menu

As you probably know, the Documents menu can display up to 15 documents. When the Documents menu contains this many items, however, it can be difficult to quickly find the one you're looking for. To remedy this situation, you can remove all items from the Documents menu to start fresh.

To do so, click the Start button and select the Taskbar... command from the Settings menu. When the Taskbar Properties sheet appears, select the Start Menu Programs tab, and then click the Clear button.

### Muting your sound system

Have you ever turned the volume control on your speakers all the way down to mute the sound? While turning the control on the speaker is easy enough, there's another way to quickly mute the sound: Just click the speaker icon in the taskbar and when the pop-up volume control window appears, select the Mute check box. Now, click anywhere on the desktop to close this pop-up window. When the sound is muted, you'll see that the speaker icon has a red circle around it and a slash through it to indicate that the sound is turned off.

## Le Club informatique Mont-Bruno The Mount Bruno Computer Club

### ADMINISTRATEURS/OFFICERS

President	Ken Wood	514-446-9552
Vice-president	Roland Babin	514-653-9657
Treasurer	Lise Renaud	514-441-2140
Secretary	Ellen Clare O'Gallagher	514-446-9552
Past President	Bill Petrie	N/D
CHIP editor	Michel Paul	514-461-0953
Correction du français	France Doré	514-461-0896
Publicity	Geneviève Renaud	514-653-8925
SIG General	Roch Lafrance /	514-441-2343
SIG Mac	Wifrid Sauvé	514-649-2690
SIG Course PC	Gérard Carignan	514-653-1811
SIG Questions	Robert Paradis	514-653-3458
SIG Internet	Roland Babin	514-653-9657
Logo Design	Jacques Dessarts	514-467-1428
Adresse postale	<b>18 Beaumont E, St-Bruno J3V 5K6</b>	
Internet	<a href="http://www.cimbcc.qc.ca">http://www.cimbcc.qc.ca</a> <a href="http://home.ican.net/~dondruce/">http://home.ican.net/~dondruce/</a> (Mac)	

Le Club informatique Mont-Bruno a été fondé en mai 1983 en tant qu'organisme à but non-lucratif, autorisé par le conseil municipal de Saint-Bruno-de-Montarville.

The Mount Bruno Computer Club was founded in May 1983 as a non-profit organization authorized by the City Council of Saint-Bruno-de-Montarville.

**CHIP** is the newsletter of the Mount Bruno Computer Club. The opinions presented in CHIP are those of the authors and not the club. Articles submitted for publication must be signed and should not be longer than 1000 words. Please proof read your articles before submitting them. The last date for submission is the 12th of the month.

**CHIP** est le bulletin du Club informatique Mont-Bruno. Les articles présentés dans CHIP ne reflètent pas forcément l'opinion du club. Ils n'engagent que la responsabilité de leurs auteurs. Les articles doivent être signés et ne pas dépasser 1 000 mots. Les articles sont sous la responsabilité de leurs auteurs quant aux fautes. La date limite pour soumettre vos articles est le 12 du mois.

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## President's message

By / Par Ken Wood

## Message du président



This will be my last message as president. This year the club prospered, increasing its membership to about 160, owing largely to the hard work of the executive. I'm glad to have this chance to thank them.

There were, of course, the elected members of the executive. I can't praise Roland Babin too highly for the work he did this year. He was to be found everywhere. He seems to have gone to every meeting, including those of the Mac SIG, and he himself gave many presentations. Besides that, he worked hard at our special events and organized our participation in a computer exhibition at the Palais des Congrès. Furthermore, I hear that he did a great job replacing me at the executive meetings when I was absent. I think the club is lucky to have him as the next president.

The only other elected member is Lise Renaud. In spite of living most of the winter in Florida, where she and her husband have business interests, she continued the job of treasurer with help from Michel and Robert. Her work was impeccable.

Then there are all the other members of the executive, who are either appointed or have volunteered their time. Michel Paul put out Chip, gave lectures in the Course SIG, prepared the agenda, reserved the rooms in the Vieux Presbytere and did many other things. Ellen Clare O'Gallagher recorded the minutes and wrote them up in both English and French. Robert Paradis kept the membership rolls, collected the dues, ran the SIG Questions and looked after the telephone tree. Don Druce came with a constant supply of ideas, organized troubleshooting sessions, gave a couple of presentations himself, supported the Mac SIG and was especially helpful in suggesting ways to raise the level of the club presentations.

Roch Lafrance looked after the General SIG. While this is not as demanding as some of the other jobs, it is not easy, and Roch did it well. Gérard Carignan managed the SIG Cours, gave a talk on genealogy and took on the job of archivist. In the Mac SIG, a small committee consisting of Wilfrid Sauvé, Emmanuel Sapena, Don Druce, Yolande L'Homme, Bernard Lambert and Jean Guillet did an excellent job of looking after business.

And finally Genevieve Renaud looked after publicity. All of these people did a first class job. The club should be proud of them.

Of course, we owe a special thanks to an ardent worker who is not part of the executive. Marie-France Doré reviewed almost everything written in French in Chip, and translated all the President's messages. She did it willingly and promptly, and we are very grateful to her.

Finally, I wish to thank the club members, who were unfailingly helpful and courteous to me and patient with my limited French. I enjoyed the job, and I am proud of the work the executive carried out.

C'est déjà mon dernier "Message du président". Je constate avec plaisir que le club a connu une bonne croissance cette année, l'effectif atteignant environ 160 membres, et ce, grâce surtout au travail acharné des membres de l'exécutif. Je suis heureux de pouvoir les

remercier ici.

Je commence donc par les membres élus du conseil d'administration. Je veux d'abord rendre un hommage particulier à Roland Babin qui a accompli une somme de travail phénoménale tout au cours de l'année. Il était partout! Je pense qu'il n'a pas manqué une seule réunion, y compris celles du SIG Mac, se chargeant même souvent des présentations. On le voyait aussi aux événements spéciaux du club, et c'est lui qui s'est occupé d'organiser notre participation à une exposition informatique au palais des congrès de Montréal. Par ailleurs, on m'a dit qu'il se tirait fort bien d'affaires lorsqu'il me remplaçait à l'exécutif. Je crois que le club sera entre bonnes mains avec un président comme Roland.

Je tiens aussi à remercier l'autre membre élu de l'exécutif, Lise Renaud. Bien qu'elle ait passé la plus grande partie de l'hiver en Floride, où elle et son mari font des affaires, elle a continué d'assumer ses responsabilités de trésorière du club, bien épaulée par Michel et Robert. Elle a fait un travail remarquable.

Au tour, maintenant, des autres membres de l'exécutif, qui avaient des responsabilités ou étaient tout simplement bénévoles. Parmi les nombreuses tâches assumées par Michel Paul, mentionnons la direction du *CHIP*, la

*(Continued on page 4)*

(Continued from page 3)

préparation et la présentation de cours, la planification de la programmation, la réservation des salles au Vieux-Presbytère. Ellen Clare O'Gallagher, pour sa part, a pris les notes aux réunions et rédigé les procès-verbaux, en français et en anglais. Robert Paradis a tenu le registre des membres, perçu les cotisations, dirigé le SIG Questions et s'est occupé de la chaîne téléphonique. Quant à Don Druce, qui arrive constamment avec de nouvelles idées, il a organisé des séances de résolution de problèmes, fait des présentations, collaboré au SIG Mac, sans oublier ses précieux conseils sur les moyens de rehausser le niveau des présentations du club. Roch Lafrance était responsable du SIG Général. Cela n'exigeait peut-être pas une aussi grande disponibilité que certaines autres responsabilités, mais la tâche n'était pas facile, et Roch s'en est fort bien acquitté. Gérard Carignan, qui dirigeait le SIG Cours, a donné une conférence sur la généalogie et a pris la responsabilité de la tenue des archives. Au SIG Mac, le petit comité composé de Wilfrid Sauvé, Emmanuel Sapena, Don Druce, Yolande L'Homme, Bernard Lambert et Jean Guillet, a fait un excellent travail. Enfin, Genevieve Renaud était responsable de la publicité.

Toutes ces personnes ont été absolument extraordinaires. Le Club a raison d'en être fier!

Nous tenons aussi à remercier une fidèle collaboratrice qui ne fait cependant pas partie de l'exécutif, Marie-France Doré. Elle a révisé presque tous les textes français du *CHIP* et traduit tous les messages du président. Elle l'a toujours fait de bon cœur et avec diligence, et nous lui en sommes très reconnaissants.

En terminant, je voudrais remercier tous les membres du club sur qui je pouvais toujours compter, et qui n'ont jamais manqué de respect ou de patience à mon égard malgré mes faiblesses en français. J'ai bien aimé mon expérience comme président, et je suis très fier des réalisations de l'exécutif.



## Computer prayer

by Madeleine Leman

Every night I lie in bed This little prayer inside  
my head

God bless my mom and dad and bless my  
children...

And God, there's just one more thing I wish you  
would do

if you don't mind me asking.....just bless my  
computer too?

Now I know, that it's not normal to bless a small  
machine

but listen just a second and I'll try to  
explain.....

You see, this little metal box holds more than  
odds and ends.

Inside those small components rest a hundred  
loving friends.

Some, its true, I've never seen and most I've  
never met

we've never shaken hands or ever truly hugged,  
and yet...

I know for sure they love me by the kindness  
they give

and this little scrap of metal is how I get to  
where they live.

By faith is how I know them much the same as  
I know you...

by sharing my life it brings them close, so if its  
ok with you...

just take an extra minute from your duties up  
above...

to bless this little hunk of steel that's filled with  
so much LOVE.

Bless all my many computer friends.

## Merci infiniment

Je suis membre du Club Informatique Mont-Bruno depuis un peu plus d'un an. Je n'ai jamais regretté le jour où j'ai appelé Robert Paradis lui faisant part de mon intérêt à me joindre au Club. Il m'avait invitée à assister à la prochaine réunion à titre d'invitée.

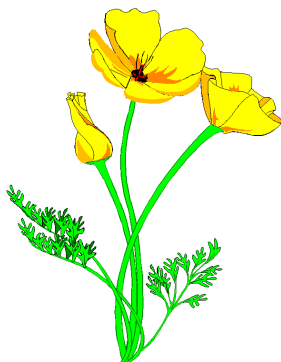
J'ai assisté à plusieurs réunions depuis et j'y ai appris des tas de choses. Quelques fois, je dois l'avouer, je suis un peu perdue, car il faut comprendre que je suis une "verte pâle", expression très cocasse de Michel Paul pour désigner les novices en informatique. Il y a un peu plus d'un an, j'ai acheté le "486" de mon petit-fils qui voulait un "Pentium".

Je suis contente de ce que je peux faire maintenant avec mon ordinateur car avant mon achat, je ne savais même pas comment démarrer un tel machin. Je suis une aînée ++, et j'ai lu dernièrement que peu de personnes âgées savaient se servir d'un ordinateur. Alors, je suis d'autant plus contente de faire partie du cercle des privilégiés.

La raison pour laquelle j'écris ceci ? Je suis impressionnée de voir le nombre d'heures que certains directeurs, pour n'en nommer que quelques-uns, Robert Paradis, Roland Babin, Michel Paul, consacrent BÉNÉVOLEMENT à préparer et à donner leurs cours en plus des conseils et de l'aide qu'ils nous procurent.

En mon nom personnel et en celui de plusieurs membres, j'en suis certaine, je leur dis MERÇI.

*Rita Ainslie*



## When Windows crashes your machine, try this.

*Matthew Friedman (The Gazette)*

There are few things more frustrating than a computer error or crash. You could be happily working away on a spreadsheet or surfing the wide-open spaces of the World Wide web when, all of a sudden, everything grinds to a halt and a little gray box appears in the middle of your screen informing you that whatever application you were using has caused a "fatal-exception error."

The words alone are enough to send a chill of terror up your spine. And even when you've recovered enough to realize that the shake isn't going to fall and your computer isn't going to melt into a puddle of goo on your desk, the odds are pretty good that you'll lose whatever you had been working on.

Errors, system freezes and crashes are a fact of life with Windows 95, the operating system that runs the vast majority of the world's personal computers. For some users, they strike once or twice a week, while for others, errors occur several times every day. Whenever they happen, they are frightening and, to the average computer user, inscrutable.

In fact, there are three basic categories of system errors that plague Windows 95: general-protection faults (GPFs), fatal-exception errors (FEEs) and system freezes. They all have to do with your computer's random-access memory and how Windows manages it.

GPFs usually happen when applications misbehave. Windows 95 allots each application its own protected segment of RAM.

Programs must use the memory allotted to them, and are generally not permitted to butt into any other program's piece of RAM. When they do, the operating system stops what the program was doing, and notifies you that it has performed an "illegal operation."

You usually have the option of ignoring the warning, returning to the application you were using and saving your work. But if you ignore it for too long, you risk crashing your computer.

GPFs happen for a number of reasons. Sometimes, users just don't have enough RAM installed in their computers to run all the software they want to run.

If this is the case, the solution is simple, just buy more RAM. If you have plenty of TAM, the problem might be that you're using software that doesn't conform perfectly to Windows' rigorous memory-management specifications.

This is far more common with shareware and freeware software, so if you keep getting GPFs, you may want to consider using some other program.

You'll often find that you get more GPFs later in the day, after your computer has been operating for several hours. Because Windows allocates resources to applications dynamically, its use of memory becomes increasingly inefficient as the day wars on, ultimately resulting in a kind of RAM squeeze.

In effect, with all the starting and stopping of applications, your computer runs out of contiguous blocks of memory, and something gives. The best way to deal with this kind of error is to simply save your work and restart your computer.

Fatal exceptions sound, and are, somewhat more serious. Like GPFs, they are typically caused when a program tries to access protected or invalid memory. In this case, Windows simply terminated the offending program – or itself.

Microsoft's technical support claims that FEEs are usually caused by faulty or improperly installed memory chips, but the more common cause seems to be software-related.

The problem is that your computer's operating system isn't a single program, but a large collection of smaller programs constantly competing for memory space. There are Windows 95's core programs, drivers for every on of your disk drives and peripherals, and small terminate-and-stay resident (TSR) programs that watch for viruses, monitor system performance and offer enhancements to your computer's interface.

If on of these drivers or TSRs tries to load itself into a memory space occupied by another program, Windows will return a FEE message and shut itself down. In fact, FEEs are most common when you

upgrade from an older version of Windows or when you install new hardware or software – times when new or incompatible drivers and TSRs collide with the old.

The best way to deal with TSRs is to restart your computer in "safe" mode. To do this, hold down the shift key on your keyboard when you reboot.

Your computer will start up with generic device drivers – some of your peripherals may not work in this mode – and no TSRs. If you've just installed a new peripheral or software, you can un-install it, restart your computer and try installing it again. You can also remove old drivers before installing new ones by turning to the "system-properties" section of the system control panel.

If you need help to troubleshoot system errors, your best bet is to contact your computer dealer or Microsoft's technical support. If you can still get through to the Internet, Microsoft has an extensive selection of help documents detailing almost every conceivable error at its technical support Web site (<http://support.Microsoft.com/>)

